



READ THIS SIDE FIRST!

CABLECARD™ INSTALLATION TIPS

The CableCARD allows you to enjoy your favorite programming on a Digital Cable Ready (DCR) high-definition TV (HDTV), TiVo or Moxi DVR with no need for a digital cable box.

You will need the installation guide you received with your HDTV or DVR to self-install the CableCARD. If you do not have the paper guide, you can download it from the manufacturer's website. If you are having problems installing the CableCARD in your DCR device, please call the manufacturer before calling Cablevision.

During the installation, you will be prompted to call Cablevision at 1-866-670-0855 to enable us to bind your DCR equipment to our cable system. Tell the Cablevision representative that you're calling to bind a CableCARD. Please keep your HDTV powered on so you can read the numbers on the screen to the Cablevision representative when prompted.

If you are installing only a CableCARD and not a Tuning Adapter, STOP HERE.

If you are installing a Tuning Adapter along with the CableCARD, follow the instructions below.

TUNING ADAPTER INSTRUCTION GUIDE

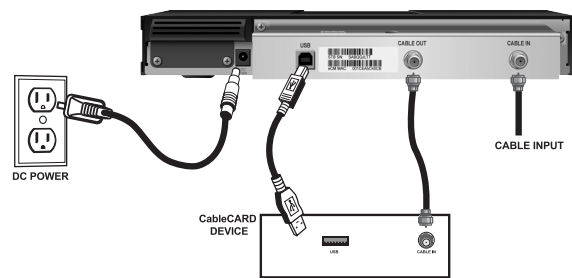
The Tuning Adapter, when connected to a DCR TiVo or Moxi DVR, enables access to programming offered via our switched digital video (SDV) platform. Please review the reverse side of this card to familiarize yourself with the components of the Tuning Adapter before installing it.

Before connecting the Tuning Adapter to a TiVo or Moxi DVR, you must connect the device to the Internet or phone line for **at least 48 hours** prior to installation to ensure that you are running the latest version of the software. It is not necessary for you to have installed the CableCARD to perform this step.

- 1 First, find the serial number on the Tuning Adapter (it begins with the letters SAB) and jot it down below. You will need to provide this number to the Cablevision representative later in the process.

Tuning Adapter Serial Number: S A B _ _ _ _ _

- 2 Connect the coaxial cable coming in from the wall to the "CABLE IN" port on the back of the Tuning Adapter .
- 3 Using the coaxial cable, connect the Tuning Adapter "CABLE OUT" port to the "CABLE IN" port on the HDTV .
- 4 Plug one end of the DC Power cord into an electrical wall outlet and the other end into the DC-IN of the Tuning Adapter.
- 5 The green LED should now begin to blink. The Tuning Adapter will begin downloading the latest program and service information. **This could take up to 15 minutes.**
- 6 When the green LED is no longer blinking or illuminated, contact Cablevision Customer Support at 1-866-670-0855. You will need to provide the serial number you wrote down in Step 1 to have your Tuning Adapter authorized.
- 7 After completing the call with the Cablevision representative, press the Power LED button on the front panel of the Tuning Adapter. It should illuminate and remain on. If the green light does not illuminate, wait a few minutes, then press the button again. There may be a slight delay while the Tuning Adapter authorization is completed.
- 8 Using the USB cable, connect the USB port on the back of the Tuning Adapter to one of the USB ports on the DCR TiVo or Moxi DVR. Then, follow the on-screen instructions and press continue. This completes the Tuning Adapter authorization process.



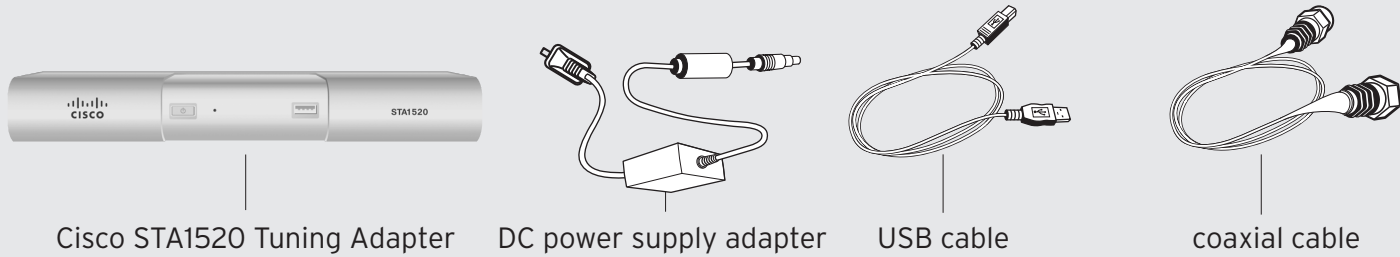
TROUBLESHOOTING Tips

If the Tuning Adapter is not performing as expected, follow these steps:

- Verify that the power to the Tuning Adapter, HDTV and DVR are on and that the green power LED on the Tuning Adapter is lit and *not* blinking. If the LED is *not* lit, press the power button on the front panel of Tuning Adapter.
- Verify that the wall switch is on and that all cables are tightly connected.
- Restart the Tuning Adapter by removing and reinserting the DC power cord found on the back of the Tuning Adapter.
- If the LED continues blinking for more than 15 minutes and you are not receiving services, contact Cablevision Customer Support at **1-866-670-0855**.

Tuning Adapter

Please remove and become familiar with each item in the box before continuing. Included with your installation kit, you will find:



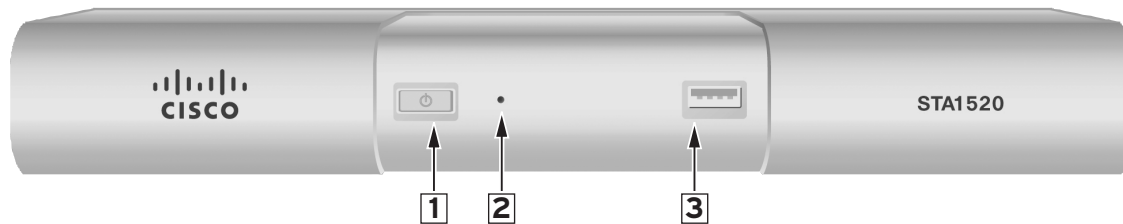
Cisco STA1520 Tuning Adapter

DC power supply adapter

USB cable

coaxial cable

Tuning Adapter FRONT PANEL FEATURES



- 1 Power Button** — Applies power to the Tuning Adapter.
- 2 Power LED** — Illuminates green when the Tuning Adapter is powered on.
- 3 USB 2.0 Port** — Reserved for future use.

Tuning Adapter BACK PANEL CONNECTORS



- 1 DC Power Inlet** — Connects to the external power supply. Use only the power supply adapter provided.
- 2 USB** — Connects to the CableCARD device.
- 3 CABLE OUT** — Connects the Tuning Adapter to the CableCARD device using the coaxial cable provided.
- 4 CABLE IN** — Connects the Tuning Adapter to the coaxial cable coming from the wall outlet that delivers the cable signal from Optimum®.

Notes: These illustrations are for representation purposes only. Your actual equipment and connections may vary from these illustrations.